RAAC Planks Incident Response

Guide for Referrers

All referrals are made to East of England PDEC using referapatient.
Click here to complete the referral. Do not sign up or log in to make a referral.

NOW PRINT OR DOWNLOAD THE REFERRAL RECEIPT AND INSERT IT IN THE NOTES OR EPR (IT HAS A QR CODE FOR INSTANT ACCESS). THIS WILL ENSURE OTHER TEAMS IN YOUR HOSPITAL CAN **QUICKLY** ACCESS THE REFERAPATIENT REFERRAL AND MESSAGING SYSTEM.

East of England (EoE) PDEC will contact the network to arrange transfer to a safe ward with an appropriate level of care.

EoE PDEC will respond on referapatient to confirm:
Importing Hospital, Ward, and Bed number
Accepting Specialty
Accepting Consultant
Accepting Transfer Service

You will receive an SMS and Voice alert each time a new response is published.

PDEC will then share your referapatient referral with:
1) The importing Hospital
2) The accepting Transfer Service

Shared with

The accepting **Hospital**

Do not contact the Accepting hospital, PDEC or Transfer service directly; instead use the referapatient messaging (QCKmsg) and alerting system for all communications. It is a single source of truth for multiple teams completing complex processes.

Use it when:
The bed or transfer requirement changes (e.g step-up to a level 3 bed);
Your patient is moved to another location at your hospital

The referapatient messaging (QCKmsg) system is the most efficient way to communicate with all teams.

Shared with

The accepting **Transfer Service**

signpost